

ADMINISTRATION POLICY

Our company takes as a goal that is contributing to the increase of the productivity of its customers. In addition to this goal, in order to continuously increase the performance of our company;

- We shall continuously train our employees about quality, cost, efficiency, customer orientation and occupational health and safety,
- In the products and services that we provide; We shall establish a quality management system that aims to keep customer satisfaction at the highest level, to manage customer feedback effectively, to eliminate processes that do not create value, to complete the service on time with the effective use of resources and to continuously improve,
- We shall comply with legal and other requirements,
- We shall protect the health of our employees and visitors by eliminating the risks regarding occupational health and safety of our activities,
- We shall prevent nonconformities, we shall not repeat faults,
- We shall work for absolute customer satisfaction,
- We shall solve the problems without any delay and with the participation of all our employees,
- We shall ensure the formation of a participatory and pluralistic management approach, and for this purpose, we shall encourage Leadership and employee participation in all our processes,
- We shall move forward on our goals by investing in our employees with the importance we attach to human resources,
- We shall set information security targets and ensure that the requirements are met,
- In order to ensure the confidentiality, integrity and continuity of information assets, we shall ensure and develop the necessary risk analyzes and measures in accordance with information security standards and procedures,
- We shall contribute to determining the impact of information security threats to service continuity through appropriate risk assessment, assessing the value of information assets, understanding vulnerabilities and threats that may put them at risk, mitigating and maintaining them,
- We shall adopt business continuity as a principle in all our processes,

We shall provide the necessary resources for the continuous improvement of the effectiveness of our management system.

General Manager
09.01.2021